

Local Area Agreement – Summary Report

Mid-year progress 2010/11

Adult Social Care & Housing Overview & Scrutiny Committee



Key

Ref.	National Indicator number of 'local' reference to enable ease of reference	
Indicator	Description of measure	
Unit	How the indicator is measured: normally either number, percentage of monetary	
Target	The latest target set	
Latest information	Contains the most up-to-date data available to measure the indicator	
Performance	● Green	On target
	● Amber	An area in need of improvement but on track to achieve target
	● Red	Off-track and requires attention
	● Grey	Not able to make a judgement of performance due to lack of information

42

1 Improving Health & Wellbeing

Ref.	Indicator	Unit	Target	Latest information	Performance
NI 39	Number of people admitted to hospital due to alcohol related problems	No.	472.50	457.69	• amber
Comments:	<p>This is the latest available data up to June 2010 and has improved over the same period last year. Compared to the South East and all England average results in 2008/09 Brighton & Hove has higher rates of hospital admissions due to alcohol related problems.</p> <p>The Intelligent Commissioning Pilot on alcohol misuse is taking this and other trend information into account within the needs analysis and service mapping which is informing outcomes and commissioning priorities. These recommendations will be brought forward for consideration by Cabinet in coming weeks.</p> <p>This measures the number of alcohol-related admissions to hospital per 100,000 population.</p>				
NI 119	People's health and well being	%	82.70		• grey
Comments:	<p>This shows people's perception of their own overall health and wellbeing, recorded using a series of measures to gauge different aspects of their health. This information was to be collected through the Place Survey in 2010 but this has been cancelled so no further data will be available. Despite this, work continues locally to address this issue.</p>				
NI 123	Stopping smoking	No.	314.6	220.9	• red
Comments:	<p>Although the first few months of this year are below target this is expected to improve as the year progresses. This shows the number of adults per 100,000 population who have given up smoking for over 4 weeks whilst receiving support from the NHS Stop Smoking Service. The actual number of people who have quit so far this year is 475. This result and target is for July 2010; more recent information will be available in December 2010.</p>				

Ref.	Indicator	Unit	Target	Latest information	Performance
NI 130	Direct payments	%	30	32	• green
Comments:	<p>This is a key priority for the city, a cross-partnership board was established and has been meeting regularly to oversee delivery of three key workstreams for the self Directed Support Strategy. The provisional result for September 2010, while short of the Brighton & Hove target of 30% does meet the national target of 18%. Direct payments, also sometimes described as Self Directed Support, offer people and those who care for them greater flexibility in the support they want and the way it is provided.</p> <p>Work in this area involves a redesign of the assessment process enabling service users to have a support plan and an allocation of funding. The main purpose of this project will be to review the needs of current Adult Social Care service users and introduce them to Self Directed Support. This approach will also assist Adult Social Care staff in the culture shift towards Self Directed Support, as well as enabling us to redesign our internal systems to sustain Self Directed Support options.</p> <p>A new governance structure was introduced in early 2009 following a vfm review of the personalisation programme. This established a Personalisation Executive Group which is jointly chaired by the Assistant Director, ASC and the Head of Personalisation and under which five workstreams sit. One workstream covers SDS and personal Budgets Business Processes.</p>				
NI 135	Support for carers	%	22 (5.25)	5.3	• green
Comments:	<p>This indicator shows the percentage of carers who get a 'carer's break' or other specific services following an assessment or review. There is significant data quality work taking place which will further improve performance. We have improved training and support for staff as new teams are created under the Personalisation agenda. This result is up to June 2010, the target is profiled in brackets to reflect the correct position for that point in the year.</p>				

Ref.	Indicator	Unit	Target	Latest information	Performance
NI 150	Adults who get support from mental health services that are in paid employment	%	3.3	N/A	• grey
Comments:	<p>This data is currently being queried as local recording indicates a higher proportion of people in employment. In 2008/09 it was 3.3%. In 08/09 the South East result was 3.2% and England average was 3.4%. It measures the percentage of adults receiving secondary mental health services who are in paid, self or supported employment at the time of their most recent assessment or review. This represents 30 people in employment out of 885, as recorded on the NHS National Adult Social Care Intelligence Service site.</p>				
L12	Percentage of people resolving their enquiries at the adult social care access point	%	90	92.5	• green
Comments:	<p>This is an excellent result for this service and has remained consistently at this level. The Access Point team, based at Bartholomew House, Bartholomew Square, provides:</p> <ul style="list-style-type: none"> • a single point of contact for new and existing users of social care services • better information and advice on the full range of care options • a simple assessment process designed to resolve people's needs as quickly as possible • where needs are more complex, users are referred to the appropriate team for a more detailed assessment 				
L14	Reduce the number of suicides	No.	12.1	14.6	• amber

Ref.	Indicator	Unit	Target	Latest information	Performance
<p>Comments: The numbers above are per 100,000 people, hence the decimal places in the figures. The Intelligent Commissioning Pilot on drug related deaths has identified a potential relationship between the high rate of suicides in the city and drug related deaths. The recommended outcomes and commissioning priorities seeking reductions in the rate of drug related deaths will therefore be considered. The result is based on a three-year rolling average; most recent published data was for 2006-08. 2007/09 data will be published in December 2010.</p>					
L15	Hypertension and cholesterol screening at GP surgeries	%	72.8 (15.3)	14.9	• amber
<p>Comments: The number of patients on local hypertension registers increased by 6% during the last quarter of 2009/10. The result shown is up to June 2010; we have narrowly missed hitting the target of the clinical management of patients with hypertension (by 0.4%). Some of this may be explained by the time lag of up to six months between the identification of hypertension and getting it under control; for example by addressing lifestyle issues such as exercise.</p>					
L16	Number of people offered and taking up talking therapies sessions	No.	685	902	• green
<p>Comments: This measures the number of people with depression or anxiety who have been offered access to psychological therapies. 902 were referred for psychological therapies in the first quarter and of these 510 received them.</p>					

46

2 Improving Housing & Affordability

Ref.	Indicator	Unit	Target	Latest information	Performance
NI 141	Vulnerable people getting help to live independently	%	68	73.3	• green
Comments:	<p>This measures the number of Supporting People service users who have moved on from supported accommodation in a planned way, as a percentage of the total service users who have left the service. The result is for the first quarter of 2010/11 and represents 272 planned moves out of 371. The rolling 12 month result from June 2009 to June 2010 is 71.6%. The target has been consistently exceeded throughout the period of the LAA.</p>				
NI 154	New additional homes provided	No.	570	380	• red
Comments:	<p>The disappointing result is being addressed by Building New Council Homes Tenant Working Group and Housing Revenue Account (HRA) Estates Master Plan. Work is being undertaken to identify sites and properties across the City that have potential for development, refurbishment or regeneration. Housing Management Consultative Committee & Cabinet have approved:</p> <ul style="list-style-type: none"> • The development of a comprehensive estates masterplan in partnership with tenant representatives to inform best use of HRA assets and identify opportunities to build new Council homes • The development of procurement, design and delivery options for new Council housing on up to 800 identified sites <p>This shows the net increase in homes over the year, taking into account new builds, changes in use, demolitions and conversions. The result in 2008/09 was 721. The result for additional homes is counted at the point that new properties have a roof, not at the point that they are occupied.</p>				

47

Ref.	Indicator	Unit	Target	Latest information	Performance
NI 156	<p>Number of households living in temporary accommodation</p> <p>This shows the number of households living in temporary accommodation provided by the council under the homelessness legislation.</p> <p>Comments: In creating a Local Delivery Vehicle (LDV), Brighton & Hove Seaside Community Homes, to bring in additional investment to improve Council homes and to meet the needs of those who the Council owes a housing duty, the Council will be leasing up to 499 empty council homes requiring investment to BHSC. This is in order for the Council to receive a capital receipt from BHSC to benefit the HRA and enable us to improve Council homes. Under current guidance these leased homes will count as 'temporary accommodation' for the purposes of NI156. There has been an increase in presentations to the service and households accepted as homeless this year. This has led to an increase in placements, coupled with fewer social lets. Numbers placed have risen from 316 in March to 424 in September 2010. For context, in September 2008 445 households were living in temporary accommodation.</p>	No.	333	424	• red
NI158	<p>Percentage of non-decent council homes</p> <p>This is the percentage of the council's homes that do not meet the government's Decent Homes Standard. There continues to be significant improvement in this area with the proportion failing to meet the standard dropping from the highpoint of 56.6% in 2007/08. The result is for September 2010 and the target for that point in the year is 30.5%. The projected estimate for March 2011 performance is currently 26% and it is expected that we will meet the standard by 2013.</p> <p>Comments: From April 2010 a new partnering agreement to manage the repairs contract has been in place and will be in a strong position to deliver the remainder of the Decent Homes programme. The council is committed to creating communities that are safe and productive and aims help tackle unemployment. This work supports that aim and amongst other things the new contract will provide a training academy with 200 apprenticeships and a kitchen manufacturing workshop.</p>	%	26	33.3	• amber

48

Ref.	Indicator	Unit	Target	Latest information	Performance
	<p>We are working closely with tenants on the creation of a Local Delivery Vehicle (BHSCH) to bring in additional investment to improve Council homes.</p> <p>BHSCH have responded to the financial & commercial offer from BHCC with a proposed investment package of £30.1m to improve Council homes. The Council has accepted BHSCH response to the offer and will be moving to conclude negotiation by financial year end to bring in the funding required.</p> <p>This will allow the council to Lease up to 499 empty Council homes to BHSCH and receive a capital receipt from BHSCH to enable us to continue to improve Council homes.</p>				
L23	<p>Bringing empty properties back into use</p>	No.	39	27	• red
Comments:	<p>This relates to private sector empty properties returned to use during the financial year as a direct result of action by the council. We have consistently over achieved on this target previously. The cycle of work and allocation of empty property assistance means that more homes come back toward the end of the financial year.</p> <p>This is the result for the first quarter; performance has been affected by a reduction in the funding available for this work.</p>				

Ref.	Indicator	Unit	Target	Latest information	Performance
L24	Reduce the numbers of rough sleepers	No.	10	26	<ul style="list-style-type: none"> grey
<p>This indicator counts the numbers of people sleeping rough in the area. This target is not ranked as the methodology for counting rough sleepers has changed this year; this result is not directly comparable both to the target and to previous results and this affects the numbers recorded.</p> <p>The annual official rough sleeper count will be at the end of November 2010 which we will report to DCLG. The current figure of 26 is from a 'hot spot' count in June 2010. We are not required to report these to DCLG but choose to count anyway in order to track numbers of rough sleepers in peak summer months. Potentially more people will be included in this November's count than in previous years.</p> <p>Comments:</p> <p>Actions to address rough sleeping in the city are contained within the Single Homeless Strategy 2009-14. Key to this are our commissioned Rough Sleepers, Street Service and Relocation Team. Their assertive outreach team engage with rough sleepers as soon as they arrive in the city and get them linked in to housing and support services that can determine their needs. We also provide relocation services for people who have no local connection to the city. We ensure our hostels in the city refer clients to specialist drug and alcohol treatment and mental health services and that there are work and learning services in place to support people toward independent living. Our partnership approach with community and voluntary sector organisations ensures we work together to prevent the people we support from returning to life on the streets.</p>					
L25	Number of home fire safety visits	No.	710.5	718	<ul style="list-style-type: none"> amber
<p>Comments: Although slightly worse than target it is fully expected that an increase in resources available to conduct the Home Safety Visits in the second half of the year will bring this target in on schedule.</p>					

Ref.	Indicator	Unit	Target	Latest information	Performance
NI 187a	Reducing Fuel Poverty in households claiming income benefits (low energy efficiency)	%	12.1	11.8	• green
NI 187b	Reducing Fuel Poverty in households claiming income benefits (high energy efficiency)	%	32.4	32.5	• green
Comments:	<p>Cabinet Member for Housing, Cllr Caulfield, has set clear direction of travel around improving energy efficiency and maximising investment in partnership with tenants through developing FIT and ESCO models.</p> <p>NI187 measures progress in tackling fuel poverty through the improved energy efficiency of homes lived in by people claiming income related benefits. A fuel poor home is one which needs to spend more than 10% of its income on fuel to maintain sufficient heating. The main cause of fuel poverty in the UK is a combination of poor energy efficiency in homes, low incomes and high energy prices.</p> <p>The latest information is from 2009/10 and shows the percentage of households on income related benefits for which an energy assessment of their home has been carried out, living in homes with low (a) or high (b) energy efficiency. The survey results for 2010 should be available in December.</p> <p>We are working with tenants to consider these energy company investment opportunities, in particular opportunities arising from:</p> <ul style="list-style-type: none"> • Community Energy Saving Programme (CESP) - established to target home energy efficiency and renewable energy measures at areas that have been identified as having significant levels of low income households • Feed in Tariff's – where energy companies pay for supply generated by installation of solar PV measures on council owned / tenanted properties and residents benefit from reduced fuel bills • ESCO (Energy Services Company) options to capture benefits of energy generation for the City and it's residents 				

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